



FREQUENTLY ASKED QUESTIONS

When is the annual IASA Xchange™ and where is it located?

June 5 - 8, 2022

Baltimore Convention Center | Baltimore, MD

Conference Dates	Conference Hours	Exhibit Hall Dates	Exhibit Hours
June 5, 2022	8:30am – 8:30 pm	June 5, 2022	Reception only 6:30 – 8:30 pm
June 6, 2022	7:00am – 5:00 pm	June 6, 2022	10:30 am – 3:45 pm
June 7, 2022	7:00am – 8:00 pm	June 7, 2022	8:00am – 1:30 pm
June 8, 2022	7:30 – 11:00 am	June 8, 2022	N/A

When is the Call for Content?

The Call for Content is closed December 22, 2021.

Click [here](#) for more information.

What to expect at the IASA Xchange™ in June?

Expect four days of compelling, top-shelf speakers delivering content that will positively impact your business, operations, industries, and bottom line. Network with an estimated 1,000 insurance professionals from across the country and across the insurance continuum, covering all disciplines, career levels, and areas of specialty. Hire the best talent on the market during the inaugural Career Fair. Enjoy all that Baltimore has to offer – from waterfront attractions to a variety of culinary options to the art scene, baseball, and more.

Upon the closing of the Call for Content, the IASA Curriculum Committee will start developing a comprehensive hybrid program for both in-person and virtual for those who cannot or do not want to travel to Baltimore.

The events will be a hybrid offering across four days with an in-person meeting and a daily live-stream option available for all registrants. Presenters may choose to present in Baltimore or virtually.

When is registration open and how much will it cost?

Registration for in-person attendance will be fully opened and available to the public starting December 15, 2021. Your membership status for the event you will be attending determines the cost. You do not need to be a member to attend, but you will get significant savings. Registration for virtual attendance will be available March 1, 2022. Please visit the [site](#) now.



What are registration hours and where is it located?

Registration will be held in the Pratt Street Lobby, Level 2, of the Baltimore Convention Center.

Conference Dates	Registration Hours
June 4, 2022	12:00 – 5:00 pm
June 5, 2022	7:30 am – 7:00 pm
June 6, 2022	7:00 am – 5:00 pm
June 7, 2022	7:00 am – 5:00 pm
June 8, 2022	7:30 – 10:00 am

What if I need to cancel? What is the registration refund policy?

Full refunds (minus a \$100 administrative fee) will be given for cancellation requests received before March 30, 2022. After March 30, 2022, attendees will receive a credit that can be applied to any IASA product or service. There are no cancellations onsite.

IASA reserves the right to change these terms and conditions at any time without prior notice. In the event that any changes are made, the revised terms and conditions shall be posted on this website immediately. Please check the latest information posted to inform yourself of any changes.

What are the hotels that are associated with IASA Xchange™?

The IASA headquarters hotel is:

The Baltimore Hilton Inner Harbor
401 W Pratt St, Baltimore, MD 21201

Other hotels with the IASA discounted rates:

Baltimore Marriott Inner Harbor at Camden Yards
110 S Eutaw St, Baltimore, MD 21201

Baltimore Hyatt Regency
300 Light St, Baltimore, MD 21202

Renaissance Baltimore Harborplace Hotel
202 E Pratt St, Baltimore, MD 21202

Sheraton Inner Harbor Hotel
300 S Charles St, Baltimore, MD 21201

Will I need a special vaccination card, passport, or Real ID to travel?

Government regulations are fluid, but as of this moment, you do not need to provide proof of vaccination, but we suggest taking a photo of the front and back to have on your phone. Or make a copy and bring it with you. Effective May 3, 2023, you need to have a Real ID to travel domestically or internationally.

Please visit the Department of Homeland Security: <https://www.dhs.gov/real-id>



What sessions or presentations will be live streamed?

All welcoming remarks and keynote sessions for both OnPOINT and IASA Xchange™ in addition to other standard daily sessions where permission is given by the presenters. (Please see schedule for details regarding streamed sessions.)

If I miss a live stream, can I watch it later?

Yes, all sessions will be recorded where permission is given by the presenters. You will have complimentary access as a registered attendee. Sessions will be available in the IASA eLearning Center approximately two weeks following the meeting. Notification will be sent to all registered attendees.

Will there be Q & A opportunities during the live stream?

Yes, we will have staff monitoring the chat box where you can ask your question to the presenters. If time runs out during the sessions, your question may be followed up and answered by the presenter post-session.

Will there be CPE offered for the sessions?

Yes, we will offer CPE for most sessions Stay tuned to the website for details.

Will there be exhibitor booths on-site?

Yes, we are excited to have our exhibitors back in person to share their new products and services with our insurance community. Please visit the [exhibitor page](#) to see who will be in Baltimore.

What will the exhibit hall hours be?

Exhibit Hall Dates	Exhibit Hours
June 5, 2022	Reception only 6:30 – 8:30 pm
June 6, 2022	10:30 am – 3:45 pm
June 7, 2022	8:00am – 1:30 pm
June 8, 2022	N/A

How will everything work with COVID-19 and safety protocols?

Safety is a top priority for all IASA attendees, exhibitors, staff, and guests. We are working closely with the city of Baltimore and the Baltimore Convention Center to ensure we follow their COVID protocols. There will be hand sanitizing stations throughout the venue and frequent cleaning in high-touch areas every two hours on-site. Practice frequent washing of hands.



- You may be required to wear a mask whenever you encounter others in public. This may become a requirement at any given time depending on circumstances.
- Monitor your own symptoms related to health. If you don't feel well, please stay home.
- Keep a six-foot distance from others where possible.

Compliance with some or all of the protocols adopted by IASA may be mandatory for in-person attendance and participation at the conference. Additional information regarding the specific health and safety measures, and any necessary consents by you, will be communicated to attendees prior to the first day of the conference.

For the most up-to-date requirements, please visit our COVID Policy [here](#).

Will there be any special events at conference events?

Yes. Stay tuned to the event [website](#), your email, and social media for announcements.